iClicker Registration & FAQ

IMPORTANT: Clickers registered through the iClicker webpage will **not** work in class. You have to register your clickers through the course UVACollab page.

This document provides all the information you will need about clickers. Please refer to this information before asking any questions. Note that all clicker-related questions should be directed toward the head grader, not the course instructors or teaching assistants. A list of frequently asked questions are available below. If, after reading this document, you still have questions about your iClicker, you can email the grader. Email address can be found on the class webpage.

Also, we live in this beautiful Internet age with search engines that can help us find videos of cats in boxes and anything else your heart desires. Please do not forget to do a little research if you encounter a problem with your clicker before asking the head TA.

Clicker Registration

All registration is done through UVACollab. To register your clickers, please follow these steps:

1. Log in to Collab and select your section.

2. Select the iClicker link in the left navigation panel.

3. Enter your clicker ID, which is found on the back of your clicker, in the space provided. The clicker ID is a series of 8 numbers and letters.

4. Click register.

Your clicker is now associated with your name and computing ID (e.g. Ben Leyden, btl3yv).   Note that you must use your computing ID provided by UVA, not a Gmail ID you have privately established.

Some Useful Facts

1. Even if you are using iClicker for more than one course, you only need to register your clicker in one course and your registration data will automatically be applied to all of your other Collab courses using iClickers.

2. You can register more than one clicker in UVACollab. If, for example, you lose or break your clicker, you can register additional clickers through the same tool and all of your registered clickers (and their votes) will be tied to your computing ID.

3. You can activate or disable any individual clicker registration by selecting the appropriate button on the registration page. Please keep the clicker that you are using for this class active until the end of the semester.

Rules

Any clicker grading disputes must be brought to the grader's attention within a week of the clicker question being asked in class. There will be no exceptions to this rule. It is your responsibility to make sure your clicker is working during class (not after).

Hints

Here are some useful hints before you start using your clickers in the class:

- When there are iClicker questions, which will be in almost every lecture, please have your clicker ready.

- It is best to answer a question as soon as you know the answer or think you know the answer, because it is also possible to change an answer after an answer is already submitted. To submit an answer, you press one of the possible options (A, B, C, D, E) and the vote status light will go on instantaneously. If you want to change your answer, select your new answer. It will override your previous answer. There have been instances where students waited untill the last second and their response was not counted. Please also make sure that you do not accidentally hit another button after submitting your answer.

iClicker Scores

iClicker scores will periodically be posted on UVACollab after each week. Check them to make sure your scores are being posted.

iClicker Frequently Asked Questions

Do I have to purchase the clicker and pay a registration fee?

Yes, you have to purchase the clicker, but you don't pay a registration fee.

Can I use a clicker from last year or a clicker used previously/still being used with some other class?

Yes, this is possible, but make sure you register it through UVACollab. You don't need to pay a registration fee.

I am registered in the 10:00 am lecture. Will my clicker work in the 11:00 am section?

No. The class rosters are created through UVACollab. UVACollab gets the class rosters from SIS. Therefore, each lecture is housed in a separate database. If you registered your clicker for the 11:00 am section, then your iClicker will only work in 11:00 am section.

Can someone use a used clicker or a clicker used in another class?

Yes, one can use a used clicker as long as that clicker is currently registered through UVACollab. If a clicker was used/is still being used in another class then the clicker can be used. **You cannot share a clicker with a friend in the same class.**

I forgot my clicker today. Is there any way I can get clicker points today?

No, it is your responsibility to remember your clicker for every single lecture.

My clicker is not working today because... Is there any way I can receive the clicker points?

No, it is your responsibility to make sure your clicker is working properly for every class.

Is there a channel number? How do I adjust my i>clicker?

The default frequency of your iClicker is AA and this is also the default base frequency that we will use.

However, due to interference with other classrooms, we sometimes have to change the base frequency. If this is ever the case we will write the new frequency on the board in front of the class and make an announcement.

To change the frequency of your iClicker:

On iClicker:

- Hold your On/Off button for 2 seconds. The blue Power light will begin to flash. Then, press the letters corresponding to the frequency you're switching to. Your Vote Status light will turn green indicating that your frequency has been changed. You may vote now. Caution: If you turn off your iClicker and turn it on back, the frequency will remain at whatever you changed it to.

On Clicker 2:

- Hold your On/Off button for 2 seconds. The two frequency letters will begin to flash. Then, press the letters corresponding to the frequency you're switching to. A checkmark will appear, indicating that your frequency has been changed. You may vote now. Caution: If you turn off your iClicker and turn it on back, the frequency will remain at whatever you changed it to.

What is my clicker ID?

Your clicker ID is found on the back of your clicker. It is a series of 8 numbers and letters.

Can I use the iClicker smartphone app?

No. Due to the size of our class and technological limitations in our classroom we are unable to support the iClicker smartphone app.